



Sylvan Heights Condominiums

7600 SW Barnes Road • Portland, Oregon 97225 • (503) 297-7641 • Fax (503) 297-3423

January 20, 2010

To Whom It May Concern:

Sylvan Heights Home Owner's Association (H.O.A) sits on thirteen acres and consists of 58 buildings housing 272 condominiums. We are a large community but we have a simple yet poignant mission statement. Our mission is to protect and enhance the property values at Sylvan Heights. Every decision made by management and/or the Board of Directors ties back to that mission statement and one of the best decisions we have ever made was choosing Roof Life of Oregon to maintain and repair our roofs.

Every step in the process of maintaining our roofs is clearly communicated by Roof Life of Oregon to the people living at Sylvan Heights. Roof Life of Oregon's desire to ensure 100% customer satisfaction is unparalleled and is consistently reinforced in the efforts they make to go beyond what is expected. Patrick and the team at Roof Life of Oregon are knowledgeable, friendly, accountable, honest, positive, results oriented or more simply stated...they are the best in the industry.

Thanks to Patrick and his team the residents at Sylvan Heights can sleep well knowing the roof over their head is safe and secure.

Sincerely,

Chris Oliver
Association Manager